



झारखंड डिजीटल पंचायत परियोजना पंचायत राज संचालनालय, झारखंड **Orientation Session**

Date : 07/11/2023



झारखंड डिजीटल पंचायत परियोजना



- **The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country.**
- **पंचायती राज मंत्रालय (एमओपीआर) ने देश भर में पंचायती राज संस्थानों (PRI) में ई-गवर्नेंस शुरू करने और मजबूत करने के उद्देश्य से ई-पंचायत मिशन मोड प्रोजेक्ट (ई-पंचायत एमएमपी) शुरू किया है।**
- **“झारखंड डिजीटल पंचायत परियोजना” - डिजिटल इंडिया मिशन मोड प्रोजेक्ट अंतर्गत(ई-पंचायत एमएमपी) ई-पंचायत मिशन मोड प्रोजेक्ट है**

- इस परियोजना के लिए सीएससी को कार्यान्वयन एजेंसी के रूप में नियुक्त किया गया है।
- CSC is appointed as implementing agency for this project.
- सरकारी निर्णय पत्र क्रमांक (01Stha (Vi)-85/2021- 2114 Date 28 /08 /2023) से। झारखंड सरकार ने “झारखंड डिजीटल पंचायत” परियोजना शुरू की है

झारखंड डिजीटल पंचायत परियोजना की अवधारणा :-

ई-गवर्नेंस अंतर्गत प्रत्येक पंचायत में “झारखंड डिजीटल पंचायत” परियोजना प्रतिष्ठापित किया जावेगा । झारखंड डिजीटल पंचायत परियोजना CSC के -द्वारा क्रियान्वित की जा रही है । इस परियोजना में प्रत्येक ग्राम पंचायत में एक Village Level Entrepreneur (VLE) सहयोग के लिये दिया जायेगा, जिससे प्रदेश के करीब 4500 युवक / युवती को स्व-रोजगार प्राप्त होगा, इन में महिलाओं की भागीदारी भी होगी , जो कि महिला सशक्तिकरण की पहल झारखंड डिजीटल पंचायत परियोजना केंद्र पर नारी शक्ति के रूप में होगी।

To enhance **eGovernance** and **Concept of digital Panchayats** in State of Jharkhand

To enable reach to citizens by means of **data digitization** for informed decision making and enhanced **service delivery** through strong/consistent monitoring mechanism

Promises to be **One Stop Shop** for all the digital needs for rural inhabitants and line Departments

Service Delivery

- All services at One Place – Gram Panchayat
- Panchayat Services (Digitized and Non-Digitized)
- Integrated - CSC Services, Jharseva Services, CRS Services
- Non Integrated – Future to be services consolidation with Line departments

Data Digitization

- Panchayat application for day to day Digitization
- Registers and Formats Digitization as per Jharkhand Panchayati Raj Act 2001
- Digitization of Panchayat Amenities. MPRs and Surveys as per State need
- Interactive dashboard, MIS for decision making

Scheme Support

- Panchayat Schemes Data consolidation
- Capacity Building and Training on various State and central Schemes
- VLE involvement on Schemes Data consolidation at GP
- Performing geo-tagging and surveys

**Development
of IT Solution,
Dashboard
and MIS**

**Smart Support
Call Centre
and Efficient
Monitoring at
State, District
And Block level**

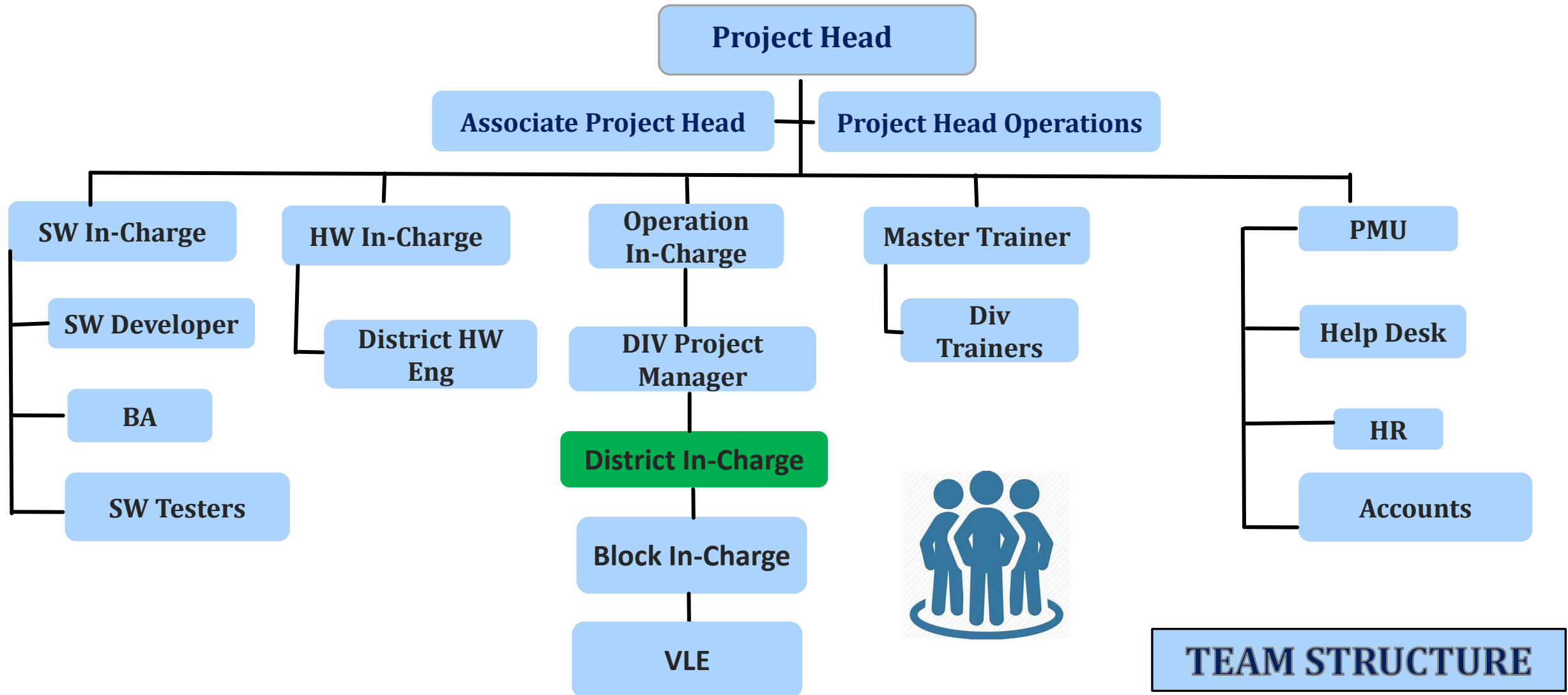
**GIS based
attendance
monitoring of
VLEs**

**Capacity
Building and
Training
On Schemes/
Initiatives**

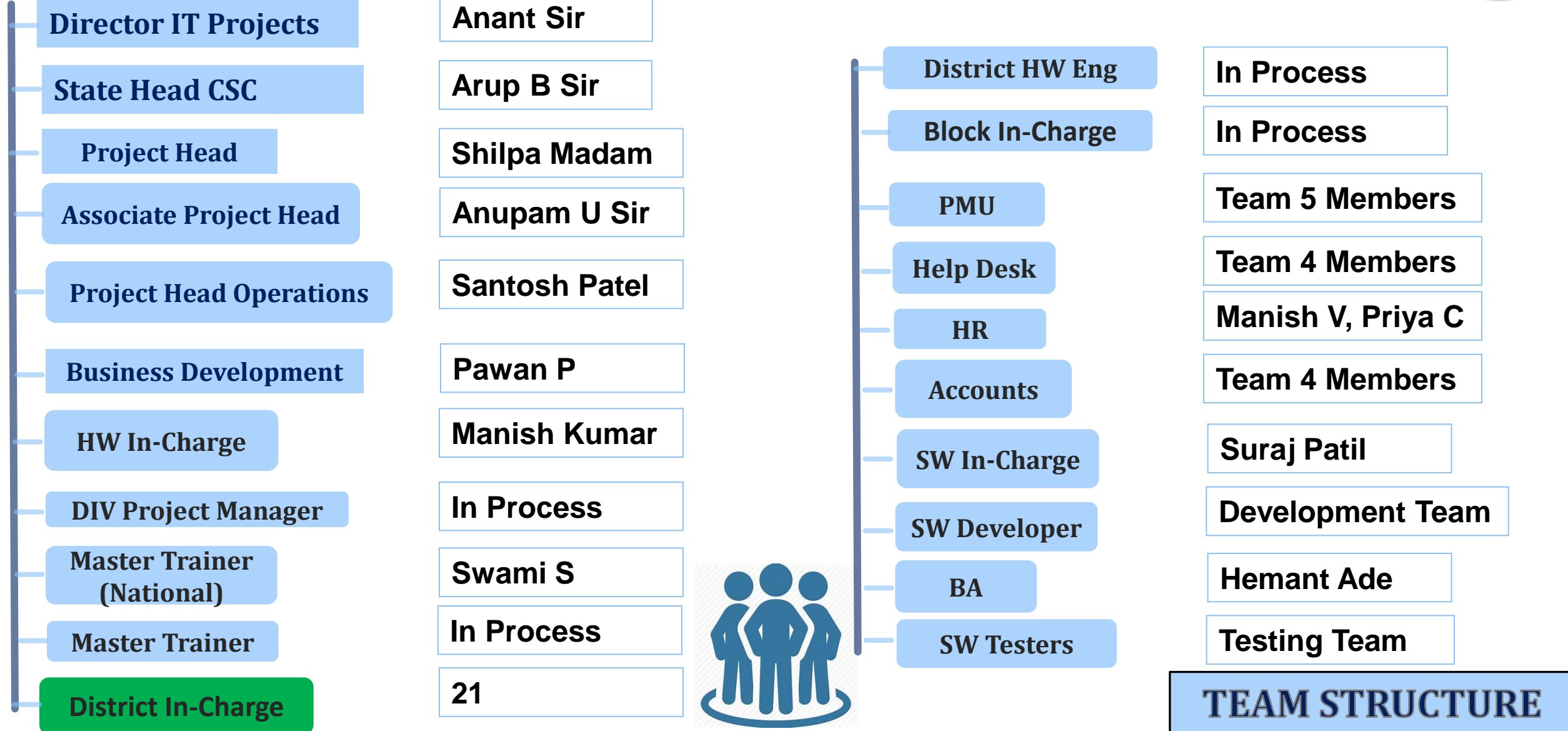
**Door-step
service
delivery to
Rural Citizens**

**Consumable
supply,
hardware
maintenance &
repair support
to the VLEs**

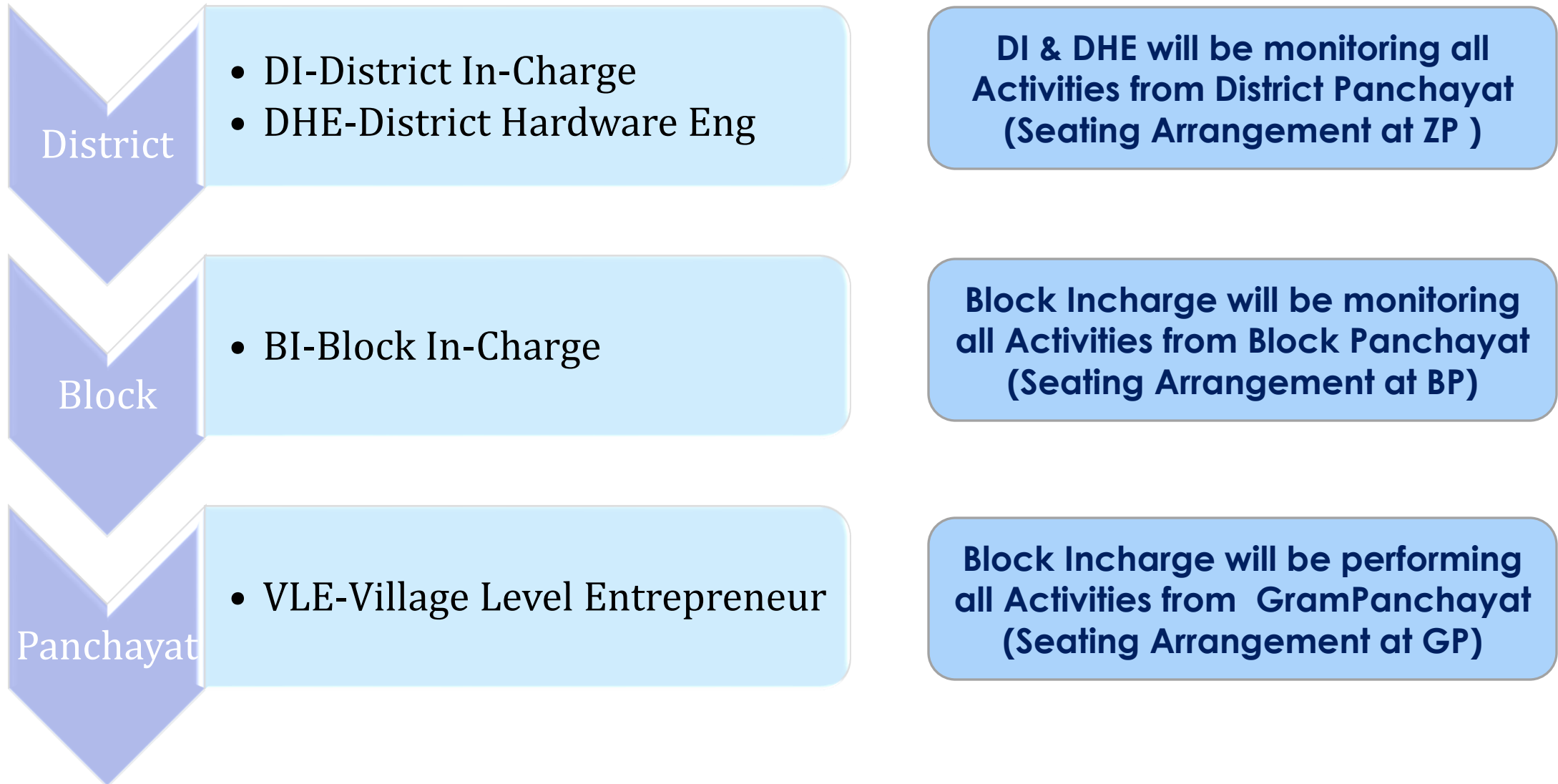
Project Implementation – Team Layout & Communication



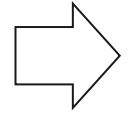
Project Implementation – Team Layout & Communication



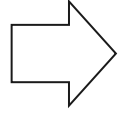
Project Implementation – Team Layout & Communication



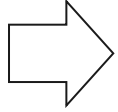
ईआरपी प्रणाली (<http://jh.onegov.e-governance.org>)
ERP System (<http://jh.onegov.e-governance.org>)



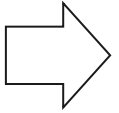
दैनिक उपस्थिति प्रणाली
Daily Attendance System



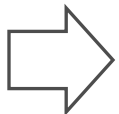
दैनिक स्थिति रिपोर्टिंग/ समय प्रबंधन
Daily status Reporting/Time Management



ई लर्निंग E Learning



प्रदर्शन देखभाल प्रणाली
Performance Tracking System

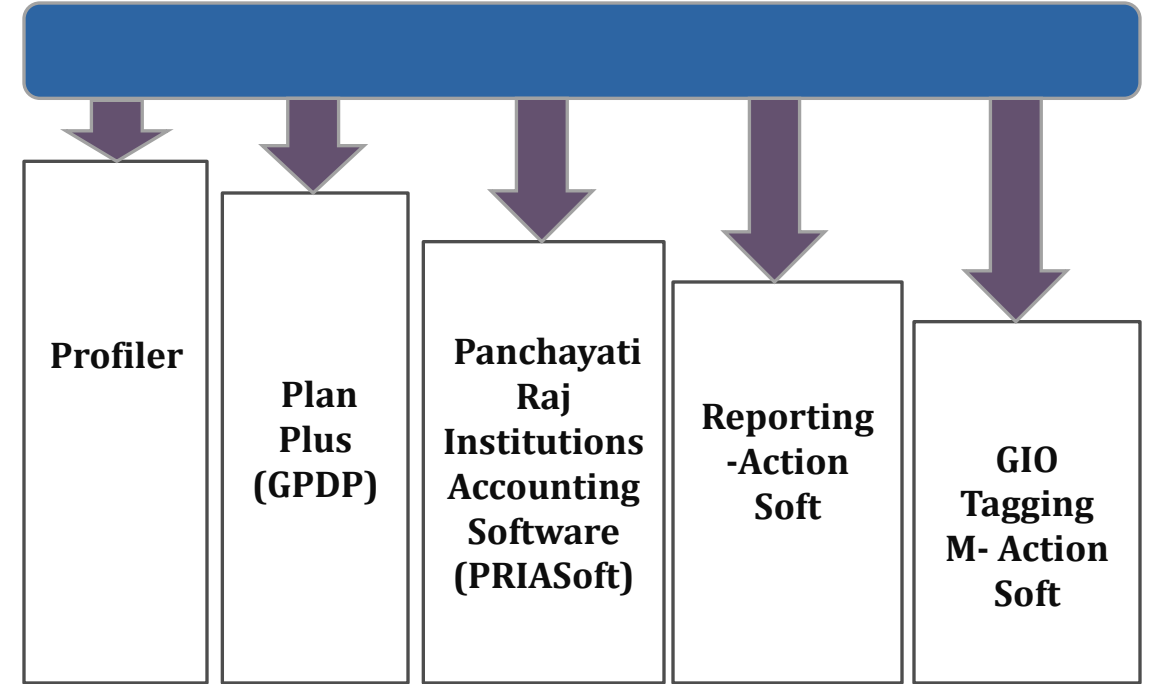


पेरोल प्रणाली Payroll System



eGramSwaraj

Simplified Work based Accounting application
for Panchayati Raj



प्रत्येक स्तर पर कार्य प्रगती हेतु ऑनलाइन डैश बोर्ड Online Dash board of work in a progress at each Level

ICT Infrastructure Provided at each Village Panchayat				
Computer	All in One Printer	Web	Ups	Internet

**Grampanchayat/VLE Will have IT
Infra with Internet
&
Grampanchayat Will Provide
Electricity , Space for Seating for VLE
in GP Bhavan**





DATA DIGITIZATION & SERVICE DELIVERY

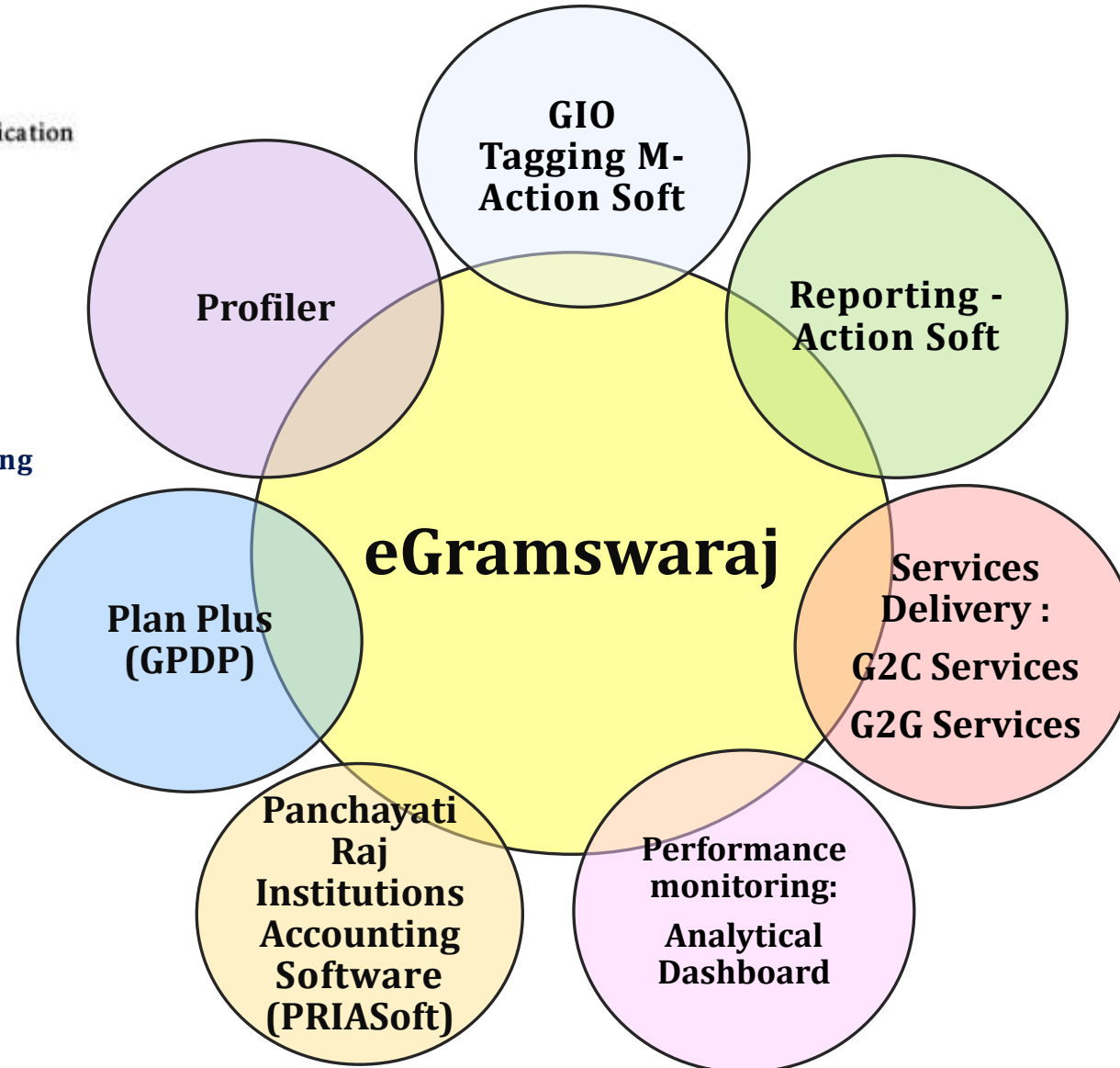


eGramSwaraj

Simplified Work based Accounting application
for Panchayati Raj



- Data Entry In All MoPR & MoRD Application
- Assisting Gram Sachiv For Preparing Development Plan
- Implementation Of GPDP
- Progress Reporting
- Vendor Payments
- GEM Integration



- Profile Updation
- Scheduling of Gramsabha
- Uploading Images of training, Gramsabha & Submitting Feedback
- SDG - Goals
- Panchayat Development Index
- Meri Maati Mera Desh



Registers

Services
Delivery

Basic
Amenities

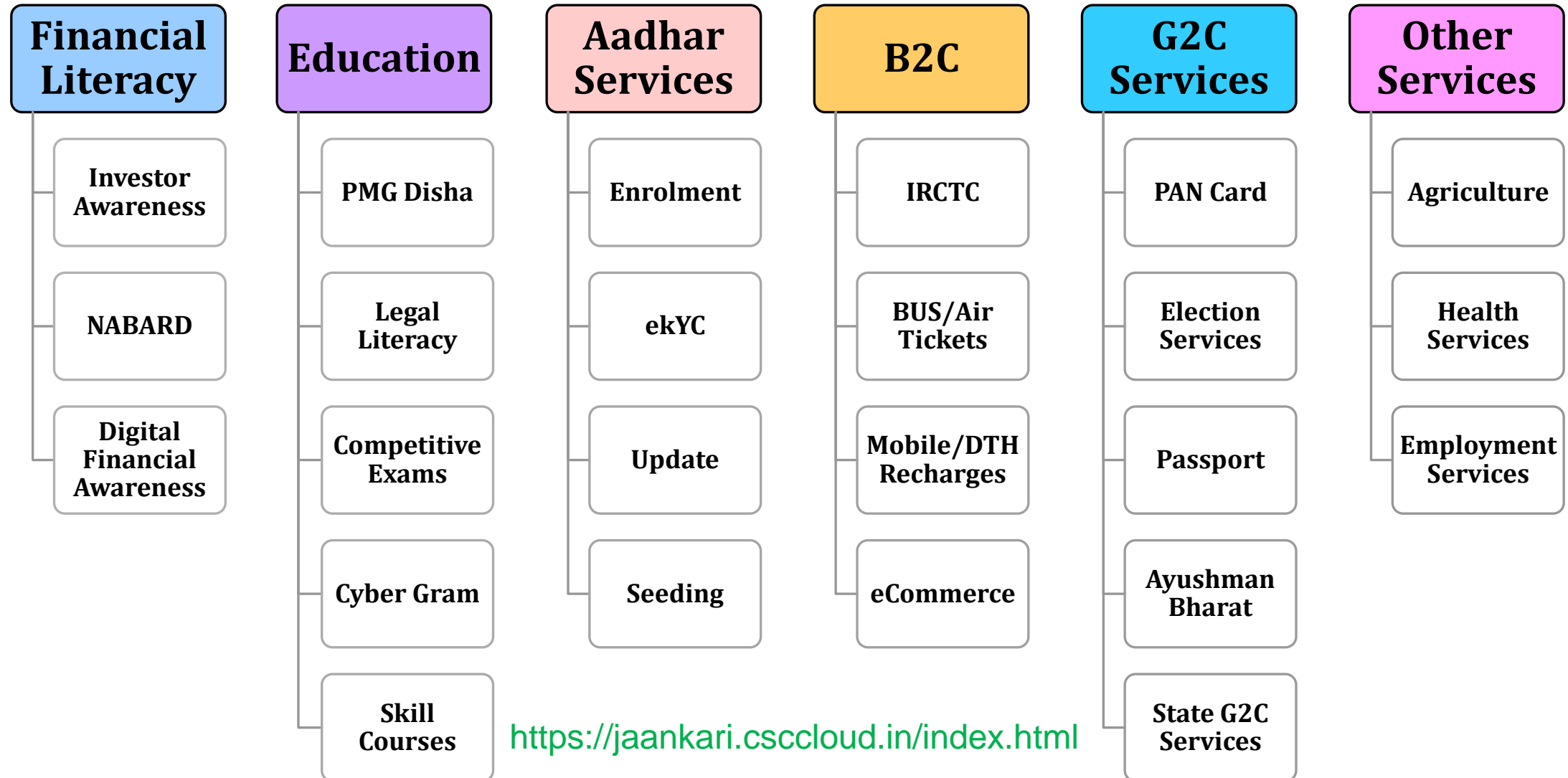
Reporting –
MPR's

Analytical
Dashboard

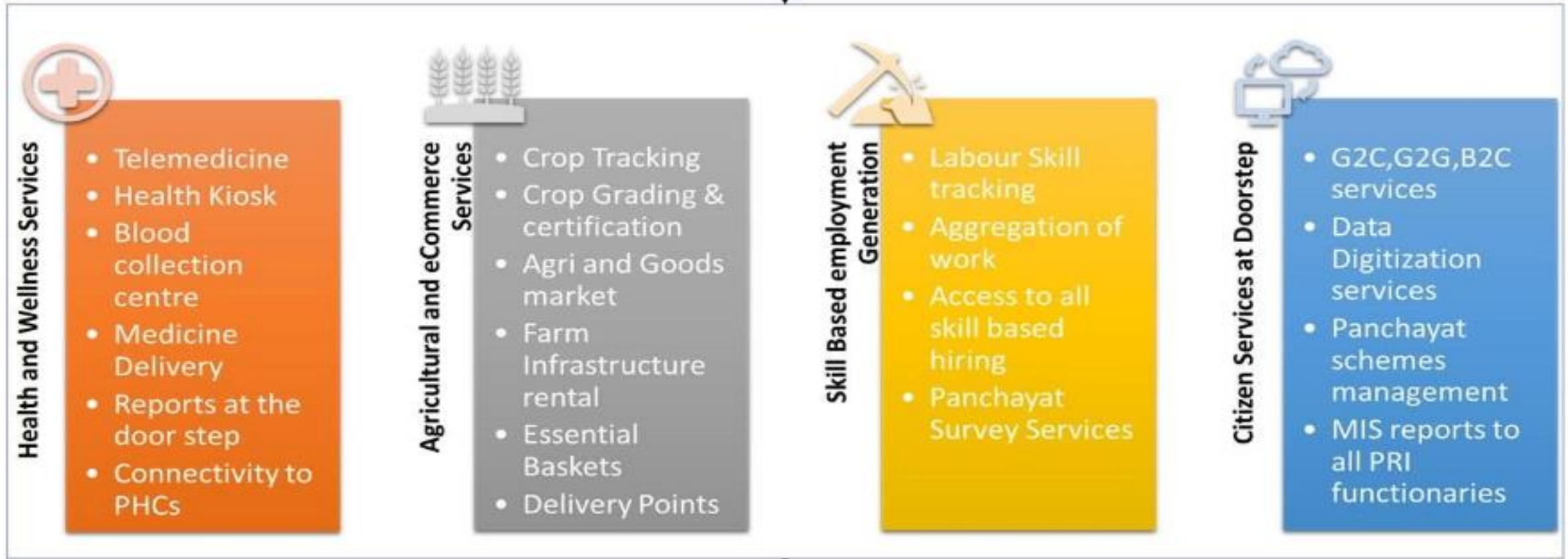
GIO Fencing-
Attendance

Performance
monitoring

<https://digitalseva.csc.gov.in/services>



Managed and coordinated by GramPanchayat as it's service to Citizens like any other taxable service



Revenue Generation for Panchayats



Web Application : <https://jh.gov2egov.com/>



← → ↺ jh.gov2egov.com/HR/SelfEmp/InternalResourceList.aspx

Have Any Questions? | Jharkhand



Home

My Account ▾

Master ▾

Transaction ▾

Dashboard ▾

Report ▾

Resource List Right Click on Aspirant for more details

Create Internal Employee

Internal Employee Resource List

First Name*

First Name

Middle Name

Middle Name

Last Name

Last Name

Email Id*

Email

Mobile No.*

Mobile No.

DOB*

Select Birth date

User Type*

-Select User Type-

State

Jharkhand

State Wise Designation

-Select Designation-

Division

-Select Division-

District

-Select District-

Block

-Select Taluka-

GP Name

-Select GP Name-

Work From Date*

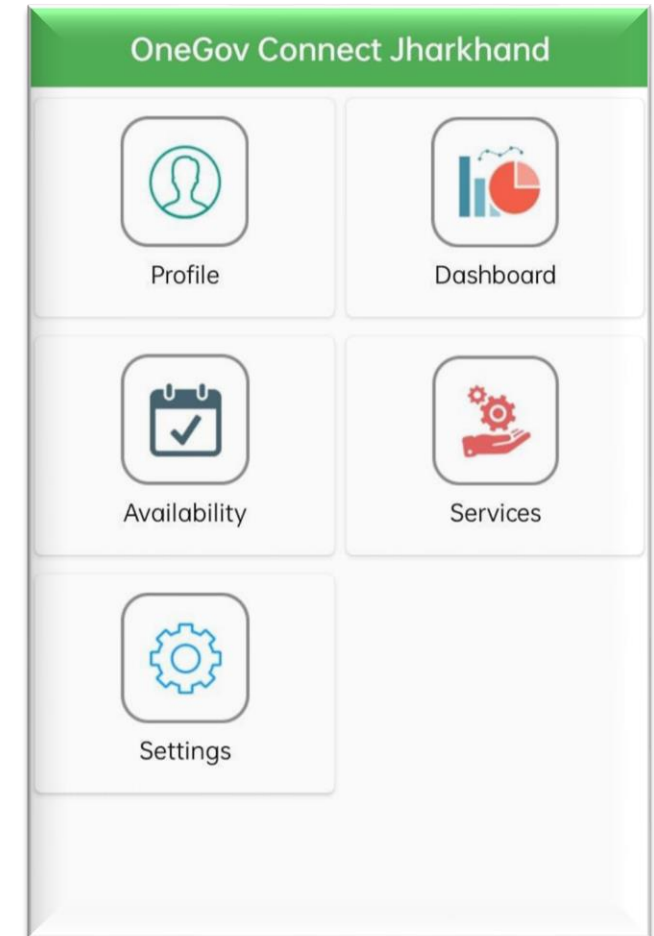
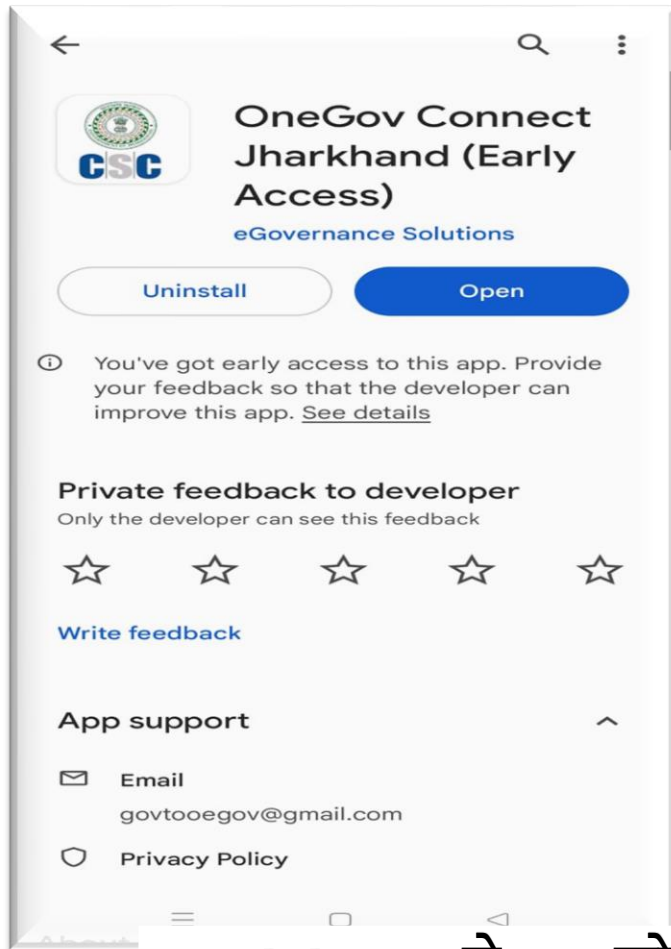
10/18/2023

Work To Date*

10/18/2024

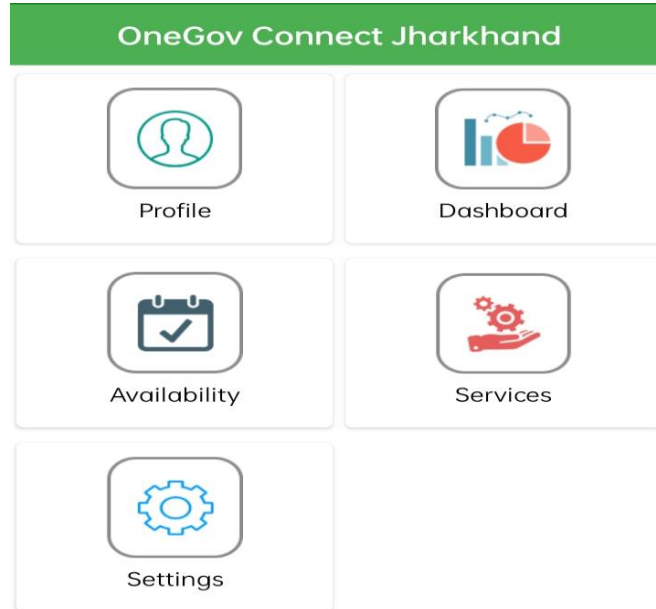
Save

Following are the facilities which are provided in this app. Along with the dashboards

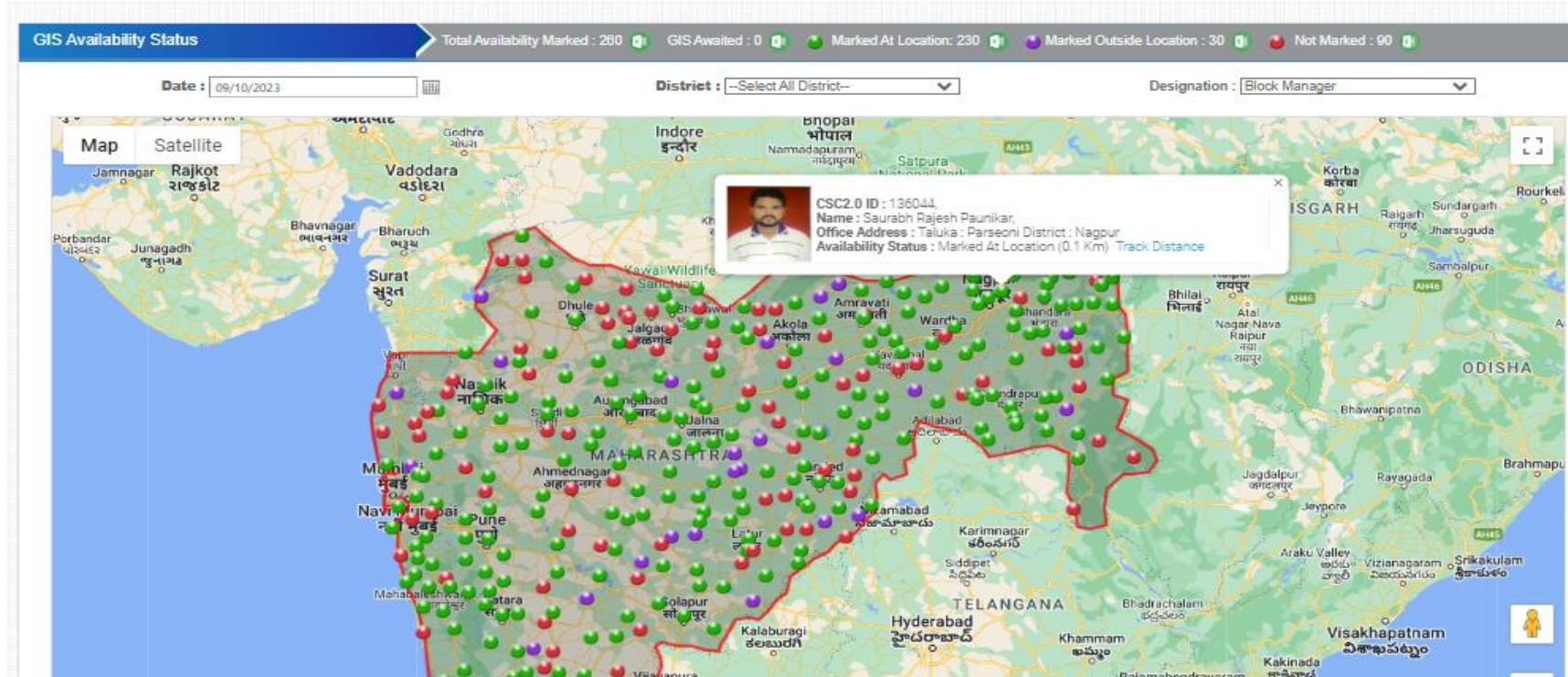


Mobile app से VLE को पंचायत स्तर से उपस्थिती रोजाना दर्ज करना अनिवार्य हे इसलिए Mobile इंटरनेट और Mobile GPS On रहना जरूरी हे ।

Online Availability Page



GIS Based Tracking Page



GIS based Attendance
Tracking

eGov Connect Mobile App has an exclusive feature of GIS based of online availability. This feature enables to monitor each & every team member on the basis of their Latitude & Longitude. Resp Govt. officials will be able to track this for aligning proper assignments to all the members.



परियोजना के समग्र कार्यान्वयन के लिए प्रशिक्षण और क्षमता निर्माण बहुत महत्वपूर्ण गतिविधियों में से एक है।

सभी हितधारक जैसे डीआई, बीआई, वीएलई, ग्राम सचिव, बीडीओ और अधिकारी जिला परिषद (जेडपी)। सीएससी एसपीवी "ट्रेन द ट्रेनर (टीओटी)" की अवधारणा का पालन करता है

प्रशिक्षण पोर्टल और मोबाइल ऐप:

सीएससी ने वीडियो क्लिप, प्रेजेंटेशन और एसओपी दस्तावेजों जैसे कई रूपों में प्रशिक्षण सामग्री विकसित की है। ये सभी वीएलई और अन्य हितधारकों को उनके संबंधित लॉगिन (वेब और मोबाइल ऐप) में उपलब्ध कराए गए हैं।

ये वीडियो उनके दैनिक कार्यों को पूरा करने के लिए उपयोगी हैं। यदि एप्लिकेशन के साथ कोई प्रश्न या समस्या है तो कोई भी किसी भी समय इन वीडियो को देख सकता है

Type of Training





- Orientation & Awareness Raising Programs – All stake holders
- Tailor-made trainings and specialized workshops
- Training of Trainers (TOT)
- Practical Hands On Training
- Refresher Training Programs
- Need Based Training
- E Learning
- Personality Development workshop

DI, BI और VLE के लिए : ऑनलाइन प्रशिक्षण सामग्री मोबाइल ऐप (प्रस्तुति और वीडियो) में उपलब्ध होगी

eLearning Services	
CSC 2.0 eGram Soft Application	>
eGov Connect ERP Application	>
Panchayat Enterprises Suite (NIC)	>
CMSSY	>
CSC 2.0 Registration Process	>
Encroachment Regularization Process	>
Gp Employee Salary Process	>
CSC Promotional Video	>

eLearning Material	
TRAINING VIDEOS	MANUALS/PPT
Manual and PPT Document	
ACTION SOFT	>
AREA PROFILER	>
ASSET DIRECTORY	>
LGD	>
mActionSoft	>
NPP	>
PES Applications Brief	>
PFMS GP Registration	>
Plan Plus	>
SERVICE PLUS	>

eLearning Material	
TRAINING VIDEOS	MANUALS/PPT
Training Videos	
	
eGram Soft Installation Process	>
	
EGram Soft Promotional Video	>

DI, BI और VLE के लिए : ऑनलाइन प्रशिक्षण सामग्री ERP Login (प्रस्तुति और वीडियो) में उपलब्ध होगी

My Account ▾ Master ▾ Transaction ▾ Dashboard ▾ Settings

Materials Area Profiler Last Updated On :16/09/2017

AREA_PROFILER.pdf 5 / 22 110%

Home

Welcome NAGPUR | Logout

Choose Theme : Default Theme Switch Unit

MAHARASHTRA / NAGPUR / BHIVAPUR / AALESUR (VILLAGE PANCHAYAT)

Local Government Profile
General Profile
Add
Manage
Neighbouring Local Government
Add
Manage
Tourist Place Details
Add
Manage
Boarding and Lodging Details
Add
Manage
Local Government Election
Local Government Employees
Committee Member
Family Register
BSLLD Data Set
Reports
User Account Settings

General Profile बाबत माहिती भरण्यासाठी Add वर क्लिक करावे

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project(e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualised which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualisation. The operational modules includes LGD(Local Government Directory), Area Profiler(Socio-economic & general details), PlanPlus(to strengthen Decentralised & Participatory Planning), Priasoft(Panchayat Accounting), ActionSoft(Works/scheme implementation Monitoring System), NAD(National Asset Directory), Service Plus(To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal(Dynamic Website of Panchayats)

Area Profiler is one of the modules of Panchayat Enterprise Suite (PES) being prepared as a part of ePanchayat Mission Mode Project (<http://ePanchayat.gov.in>). Area Profiler envisages facilitating the Local Governments Bodies to manage their socio-economic information, demographical information, public infrastructure and amenities, election and elected representatives and other officials working in Local Governments effectively with proper records to facilitate tracking process subsequently.

It will act as a centralized database and the information would be available to other e-PRi applications for effective use. The main features of Area Profiler application are :-

- Facilitates to Local Govt. Bodies to Record and maintain socio-economic, Public Infrastructure, Tourist Places and Neighbouring local bodies details.
- Facilitate to Maintain Family Register for each Village Panchayat and helps to track the Demographic Condition based on many important Parameters.
- Facilitate to maintain State-wide General Election and By Election Process.
- Facilitate to record and maintain the BSLLD Datasets Proposed by MoSPI.

Training Agenda NEW

Training Materials NEW

Nic Application Ppt

Egramsoft Ppt

Tds Uploading Process

Asmita Yojana User Manual

Asmita Sop

Egramsoft Setup New

Gp Employee Video

Image no: 32



TRAINING CALENDAR



CSC

<https://jh.gov2egov.com/>

प्रति माह DI, BI ने VLE के लिये २ प्रशिक्षण आयोजित करना अनिवार्य है। DI, BI के लिये : ऑनलाइन TRAINING SCHEDULER होगा

DI, BI ने TRAINING के DETAILS ऑनलाइन UPLOAD करना अनिवार्य होगा

Training Plan

Training Plan

Attendance

Upload

Attendance Scan copy

Choose File

No file chosen

Upload

Note:-Select file having PDF format only and size upto 2MB.

Signed Training Scheduled copy

Choose File

No file chosen

Upload

Note:-Select file having PDF format only and size upto 2MB.

Training Photo

Choose File

No file chosen

Upload

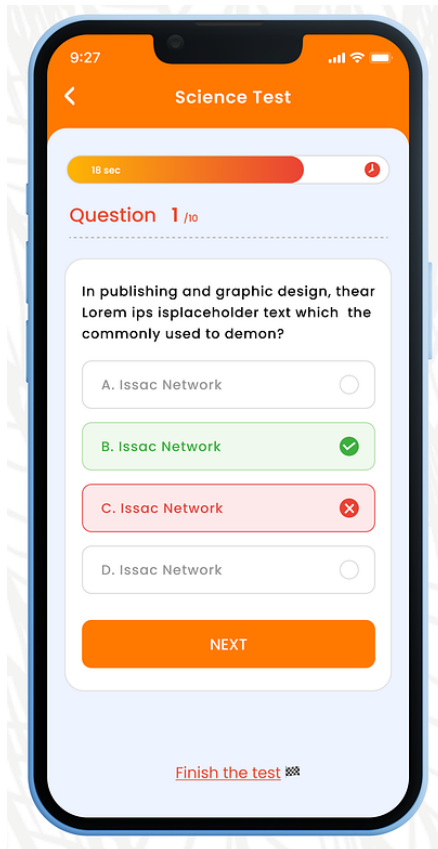
Note:-Select file having JPEG,JPG format only and size upto 2MB.

Training Video*

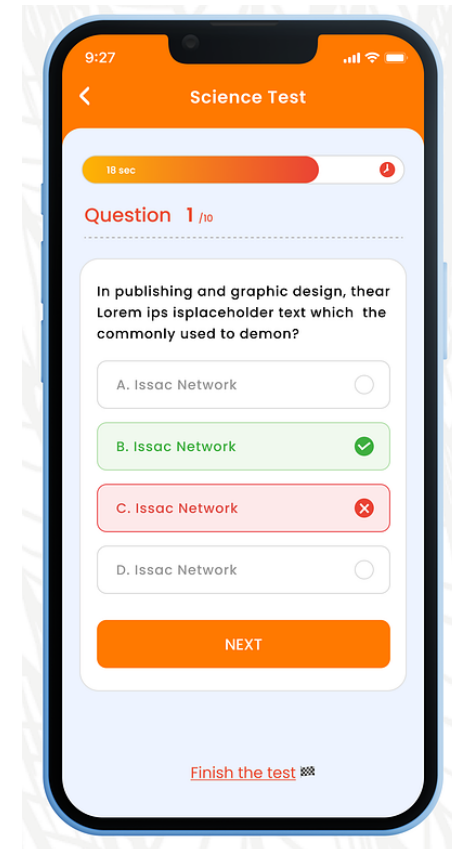
Save

हर एक TRAINING का Feedback साजा करना होगा, Feedback के आधार पर अगले प्रशिक्षण में सुधार करनेकी आवश्यकता होगी.

<https://jh.gov2egov.com/>



- DI, BI और VLE के लिए : परियोजना संबंधी - ऑनलाइन परीक्षा आयोजित कि जायेगी।
- DI, BI और VLE को ऑनलाइन परीक्षा उत्तीर्ण होना अनिवार्य है।





Smart Support Center Activity will be divided into 2 parts

1) E-panchayat Support Center 2) E-Panchayat Technical Support Center

Stake Holder and Users for this Support center would be

1) Govt. Officers 2) VLE 3) BI 4) DI 5) CSC Project Team

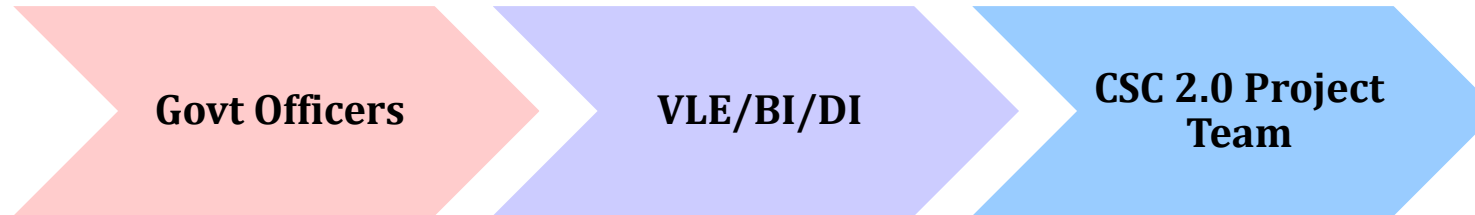
Operation Details of E-Panchayat Support Center

- A dedicated Team of 10 people, who will be assigned with a Toll Free number, and Golden number will be assigned for Outbound calls.
- They will receive calls help Caller to raise the Ticket and forward it to concern department
- Try to resolve the queries and provide Help on the call
- Grievance Support will be given through this support center.
- Promotion of CSC activities, CSC Business Promotions.
- General calling like Document upload/Checklist completion
- Outbound and Inbound calling possible through this center

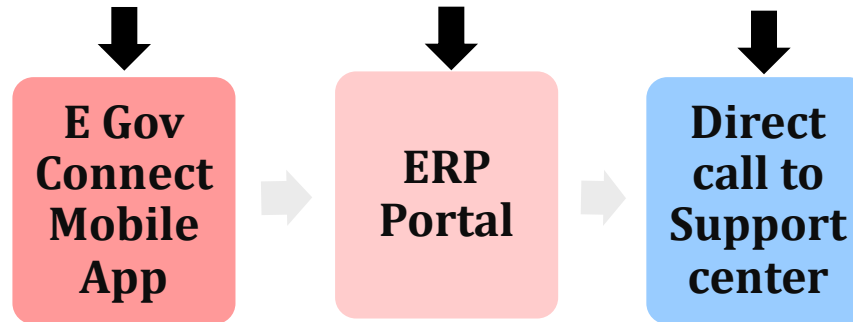
Operation Details E-Panchayat Technical Support Center

- Support will be given to close the Tickets & Address the concerns raised Online.
- Dedicated person will be assigned to each department who will own the activity of his/her department for tickets solving & message will be sent.
- Daily Data Integration of NIC and CSC and display on E Gov Connect in Real Time.
- Payment system monitoring
- This team will be connected through, receive calls from E-panchayat Support center only.

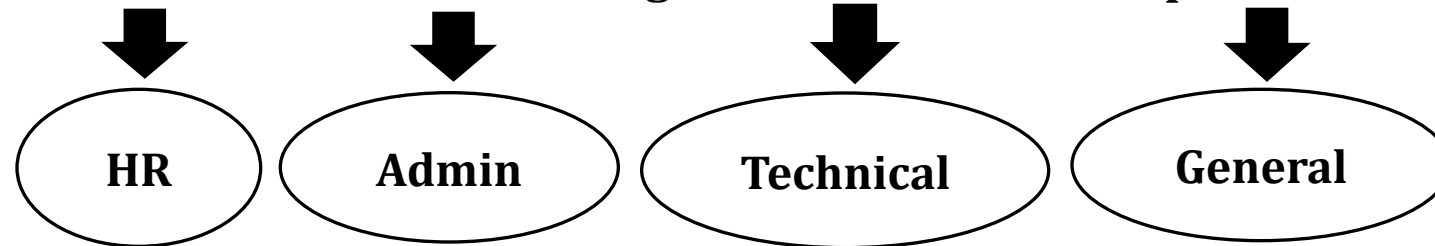
PROCESS FLOW DIAGRAM



Raise Tickets by one of the following options



Raised Tickets will be assigned to the concern department



Dedicated Person for above departments will resolve the Tickets and Solution will be sent to the concern person via SMS and Notification from the portal for the same.

Smart Ticket

Raised Tickets	
Raised	5
Closed	5
Open	0

Assigned Tickets	
Assigned	0
Closed	0
Open	0

Raise New Tickets

Ticket Types With Priority And Assigning

Select Block
Kalyan

Select Grampanchayat
Select Grampanchayat

Ticket Type *

Main Type *

Sub Type *

Select Priority *

Select CSC_2.0 ID to Assign *

SMART E-TICKETING SYSTEM ERP & E-GOV CONNECT APP

CSC आपले सरकार

DM, RAIGAD CSC2.0_ID: 64649

Home My Account Transaction Dashboard Message Settings JAYESH

My Information

Ticket Types With Priority And Assigning

Ticket Type*
-Select Ticket Type-

Sub Type
-Select Ticket Sub Type-

Select CSC2.0_ID to Assign
CSC2.0_ID - Name

Requisition
Aspirant
Team
Checklist
Office Address
LMS
Annexure
Smart Ticket
CSC Payment Confirmation

New Ticket
My Ticket
Open Ticket
Closed Ticket
Reassigned Ticket
My Ticket Reply

Main Type
-Select Ticket Main Type-

Select Priority*
-Select Priority-

Send



- कोई भी कर्मचारी अपनी समस्या दर्ज करने के लिए स्मार्ट टिकट जोड़ सकता है
- यह जेनरेट किया गया टिकट सीधे उस समस्या के लिए अधिकृत व्यक्ति को प्रदर्शित किया जाएगा.
- प्रत्येक टिकट की समय सीमा निर्धारित होती है जहां अधिकृत व्यक्ति को टिकट का उत्तर देना होता है।
- सभी हितधारकों के लिए ट्रैकिंग डैशबोर्ड उपलब्ध हैं.

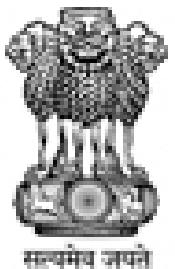
- आउटबाउंड कॉल के लिए लोगों की एक समर्पित टीम उपलब्ध होगी।
- वे कॉल प्राप्त करेंगे और कॉल करने वाले को टिकट उठाने और संबंधित विभाग को अग्रेषित करने में मदद करेंगे.
- प्रश्नों को हल करने का प्रयास करें और कॉल पर सहायता प्रदान करें।
- शिकायत निवारण सहायता दी जायेगी.

किसी भी तरह की समस्या, समाधान - टिकट के माध्यम से उठाया जाना चाहिए.

- 1. On Boarding of VLE**
- 2. Updating /Collection of Allotment Letter**
- 3. Availability of Infra (Check List)**
- 4. CSC ID Creation & Activation Of Wallet**
- 5. Orientation of All Team Members**
- 6. Training & Capacity Building**
- 7. eGramswaraj Implementation**
- 8. Gem integration**
- 9. NIC Applications & Data Entry**
- 10. Delivery Of Citizen Services**
- 11. PMO Scheme-Pm-vishwakarma, Ayushman Bharat**
- 12. PMGDISHA, Digipay, Banking**
- 13. PDI – PANCHAYAT DEVELOPMENT INDEX**



Thank you



Common Services Centers Scheme (CSC)

Department of Electronics & Information Technology
Government of India



e-Governance Services India Limited