# Jetendra Kumar Sah

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## **Personal Information**

Father's Name: Muneshwar Sah Date of Birth: 8th March 1999 Languages: Hindi, English

Nationality: Indian

# **Education**

SRT College, Dhamri

Bachelor of Arts (BA) 2022 – Present

Currently pursuing BA with a focus on humanities and social sciences.

Mahadev Singh College, Bhagalpur

Intermediate of Science 2018

Completed intermediate education with strong performance in science.

+2 HS Kharkhodia

Matriculation (10th)

Successfully passed with solid academic achievements.

## **Skills**

#### **Technical Skills:**

- Java Programming
- o Proficient in MS Office Suite (Excel, PowerPoint)
- Basic Computer Software Knowledge
- Web Development

#### **Soft Skills:**

- o Team Leadership
- Problem Solving
- Effective Communication
- Time Management

# **Work Experience**

## CSC Operations, Jharkhand

Customer Service Manager 2019 – 2022

- o Managed daily operations of the CSC, ensuring high-quality service delivery and customer satisfaction.
- o Implemented strategies to enhance operational efficiency, resulting in a 10% increase in productivity.

# **Achievements**

Leadership: Successfully led a team of 10 members to complete a community development project.

Academic: Consistently ranked among the top performers during academic years.

## References

Available Upon Request: Professional and academic references are available upon request.